

Tenbury Wells

Property Flood Resilience Scheme

Newsletter November 2025

Introduction:

Welcome to the latest update on the Tenbury Wells Property Flood Resilience (PFR) Scheme. Since our last newsletter, we've enjoyed meeting many of you at our three community drop-in events and during door-to-door visits. The feedback you shared has been invaluable in shaping this update.

PFR Project stages:

PFR projects follow a standard process. The steps are outlined below:

1	Expressions of interest
2	Property Suitability Survey
3	Business Case
4	PFR Detailed Design Survey
5	EA and Owner enter into a Homeowner agreement
6	PFR is manufactured based on property measurements
7	Installation
8	Post installation checks and sign-off

We are currently completing steps 1 and 2.

Funding:

Funding across all flood risk management schemes is currently being reviewed and reprioritised due to national budget restrictions. The provisional allocation of funds for Tenbury for this financial year remains in place, allowing the project to continue progressing. Work is ongoing to finalise funding for the next financial year.

A decision on the provisional allocation of funds for the next financial year to the Tenbury Wells

PFR Scheme will be made by the Regional Flood and Coastal Committee (RFCC) by the end of November, and we will share the outcome with you in due course.

The RFCC's decision will provide a provisional allocation of funds to the project. To secure this funding, we will submit a business case for internal approval within the Environment Agency. This will be submitted before all surveys have been completed, drawing on the results of the surveys carried out so far to estimate costs for the remaining properties. This approach enables us to move the project forward more quickly and begin installation sooner.

Expression of interest:

We've received 166 expressions of interest so far. Thank you to everyone who has registered.

Registration remains open for now but will close on 17 November 2025.

Through our flood mapping, we identified 251 properties that may be eligible for support. This includes all properties on Teme Street, Market Street, Church Street, and the mews located off them, along with a few additional properties.

We've been reaching out to these properties via letters, postcard drops, and door knocking. All identified properties have received four weeks' notice of the registration deadline, and a further reminder has just been sent to ensure no one misses out.

If you're a tenant, we encourage you to submit an Expression of Interest now so your property can be included in the initial assessments, as you are directly affected by flood events. Landlord involvement will come later, and we'll contact both you and your landlord at that stage to coordinate next steps. We're also getting in touch with landlords directly.

All Tenbury residents are welcome to submit an expression of interest. If you live outside the identified area, we'll just need a few additional details to confirm eligibility, such as photos or evidence from insurance claims.

We want everyone who is eligible to have the opportunity to benefit from this scheme, so **please register before the deadline on 17 November 2025.**

Thank you for taking the time to read this update.

Property Suitability Survey:

Property suitability surveys are now underway, with around 60 completed to date.

The surveys are being carried out in batches due to the large number of properties involved in Tenbury. Our contractor, RAB Consultants, can complete each survey relatively quickly, but the overall process takes time. In addition to visiting every eligible property, RAB must also prepare detailed reports, which include information gathered during the visit along with flood data specific to each property.

We expect RAB to be on site again in November and December, with additional visits potentially taking place early next year, depending on how many further expressions of interest are received.

RAB will contact property owners a couple of weeks before their visit to schedule appointments.

Installation:

We explored every possible way to speed up the project and have made several efficiencies. While we won't be able to start installation this winter, we are making good progress and getting everything ready so work can start as soon as possible.

The Tenbury Wells scheme is large and complex. All the properties are in the conservation area, including 31 listed buildings. The project also includes 95 commercial properties, which is not usually part of PFR schemes. Working in a busy town centre adds further challenges, but we are working closely with partners to make sure this does not slow things down.

We have been in early discussions with the District Council's Heritage Lead to ensure that the planning and listed building processes take a pragmatic and supportive approach.

Natural Flood Management:

When the PFR scheme was initiated, two Natural Flood Management (NFM) schemes were also launched on the River Teme and Kyre Brook. These projects are being delivered in collaboration with Worcestershire County Council, Shropshire Council, Severn Rivers Trust and Shropshire Wildlife Trust.

Work has now started on the Kyre Brook, with work on the River Teme due to begin in early December. These works include installing leaky dams and small water attenuation features designed to slow the flow of water into Tenbury, helping to reduce flood risk during smaller events.

We'll provide more information on these schemes in future Newsletters.

How to register:

To submit an expression of interest, please email the following information to:

Tenbury.FRMS@environment-agency.gov.uk

1. Tell us about the property you would like surveyed:
 - Property address
 - Is this a residential property or business premises?
 - Business name (if applicable)
 - Are you the property owner or tenant?
2. Please provide contact details:
 - Your name
 - Your phone number
 - Your email address

We will only use your information for this scheme, in line with data protection rules, and only for the duration of the project.

Dates for the diary:

We will be holding an informal **community drop-in at the Pump rooms on Tuesday 9 December between 10am to 12noon** where you can meet the team, ask questions and provide feedback.

Contact details:

If you have any questions or feedback, please contact us at:

Tenbury.FRMS@environment-agency.gov.uk

National enquiries: 03708 506 506 Option 5